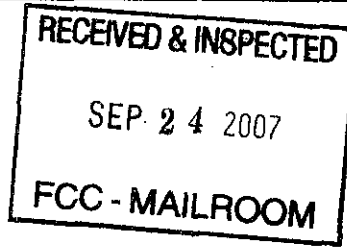




CG Docket NO. 03-123

State of Vermont
Department of Public Service
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September 15, 2007

ORIGINAL

Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Room TW-B204
Washington, DC 20554

RE: Notice of substantive change in Vermont
Telecommunications Relay Service

Dear Madame Secretary:

As required by 47 C.F.R. §§ 64.605 (f), Vermont is hereby notifying the Federal Communications Commission of a substantive change in the Vermont Telecommunications Relay Service.

As of July 1, 2004, Vermont added Captioned Telephone (CapTel) service to the relay services available to Vermont consumers. CapTel service was added pursuant to the attached letter of agreement dated June 10, 2004, between the Vermont Department of Public Service (VT DPS) and Sprint, Vermont's relay provider under Vermont Contract #3658. The VT DPS requested clarification from the Vermont Public Service Board (Board), per the attached letter dated April 14, 2004, as to whether Board approval would be required to add this service in light of the fact that the addition of CapTel would not increase the existing contract price. When the Board did not respond, the DPS interpreted this silence as meaning that no Board approval was required.

I apologize for the delay in providing notification to the Commission of this substantive change in Vermont's TRS, as required under § 604.605 (f).

No other substantive changes to the state's TRS program have occurred since Vermont notified the Commission on August 19, 2002, that Vermont changed its relay provider from AT&T to Sprint. The contract with Sprint includes stringent provisions that ensure the program meets or exceeds federal minimum standards for TRS. In addition, the VT DPS manages the contract and monitors the service to ensure compliance with FCC standards and state requirements. We can therefore certify that Vermont continues to meet federal minimum standards following this substantive change.

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If there are any questions about this change, please direct them to me. I may be reached at 802-828-4015 or susan.paruch@state.vt.us. Thank you.

Sincerely,

A handwritten signature in cursive script that reads "Susan L. Paruch".

Susan L. Paruch, on behalf of
Stephen J. Wark, Director
Consumer Affairs & Public Information

Encs.